

General Assembly

Raised Bill No. 6861

January Session, 2023

LCO No. 5264



Referred to Committee on LABOR AND PUBLIC EMPLOYEES

Introduced by: (LAB)

AN ACT ADOPTING THE RECOMMENDATIONS OF THE TASK FORCE TO STUDY THE STATE WORKFORCE AND RETIRING EMPLOYEES.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 Section 1. (NEW) (Effective from passage) As used in this section and
- 2 section 2 of this act:
- 3 (1) "Managerial employee" has the same meaning as provided in
- 4 section 5-270 of the general statutes;
- 5 (2) "Employee" has the same meaning as provided in section 5-270 of
- 6 the general statutes, except that it does not include a manager;
- 7 (3) "State employer" has the same meaning as provided in section 5-
- 8 270 of the general statutes;
- 9 (4) "Discrimination" means any discriminatory practice as defined in
- section 46a-51 of the general statutes; and
- 11 (5) "State Employees Bargaining Agent Coalition" means the entity
- 12 with the authority to engage in coalition bargaining as set forth in

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13 subsection (f) of section 5-278 of the general statutes.

- Sec. 2. (NEW) (Effective January 1, 2024) (a) Each state employer shall adopt a zero-tolerance policy that prohibits the use of managerial authority to discriminate or retaliate against employees who complain of discrimination in the workplace. Such policy shall specifically forbid any managerial employee from retaliating or discriminating against an employee who complains of discrimination and shall include performance sanctions and other sanctions against any managerial employee who (1) dissuades or seeks to dissuade an employee from filing a complaint, or (2) fails to objectively and properly investigate such complaints in accordance with prescribed procedures and protocols following the raising of such complaint, including, but not limited to, notifications to the complaining employee regarding the status and outcome of the complaint investigation.
- (b) (1) Each state employer shall assure employees that it is safe for such employees to formally or informally raise a complaint concerning the use of managerial authority in violation of subsection (a) of this section.
- (2) No state employer shall take, or threaten to take, any personnel action or otherwise discriminate against any employee because such employee has formally or informally raised such complaint.
- (c) In any action brought by an employee for a violation of any provision of chapter 814c of the general statutes, or section 31-41m of the general statutes, in addition to all other damages available under said chapter and section, the employee shall be awarded double damages for any employment losses.
- (d) Discharge or other termination of any employee in violation of subsection (b) of this section shall be presumed to create irreparable harm for purposes of any temporary or permanent injunction action that may be brought to redress such violation, and there shall be an irrebuttable presumption that there is no adequate remedy at law. The doctrine of exhaustion of administrative remedies shall not apply in any

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- action to redress a discharge or other termination of employment. Any
- 46 initial notice required for an action under this section shall include
- 47 service on the Connecticut Commission on Human Rights and
- 48 Opportunities and the commission may intervene as a matter of right in
- 49 any such proceeding.
- Sec. 3. (NEW) (*Effective from passage*) (a) Not later than August 1, 2023, and annually thereafter, the commissioner of each state agency shall
- 52 conduct an analysis of employee retention rates within such
- 53 commissioner's agency. Such analysis shall include a comparison of the
- 54 agency's employee retention rate with the state's year-to-year data, as
- well as with the findings in the report entitled "The State of Connecticut
- 56 Workforce: An Analysis of Representation and Compensation Equity
- 57 Across Gender and Race-Ethnicity". Each commissioner shall submit
- 58 such analysis to the Governor, the joint standing committee of the
- 59 General Assembly having cognizance of matters relating to labor and
- 60 public employees, in accordance with the provisions of section 11-4a of
- 61 the general statutes, and the Chief Diversity, Equity and Inclusion
- 62 Officer, established pursuant to section 5 of this act.
- (b) (1) Not later than August 1, 2023, the human resources
- departments for each branch of state government, including all state
- 65 agencies, shall develop a universal exit survey that includes specific
- data points that give an overall view of the state's workplace conditions
- 67 to be distributed and collected by such departments.
- 68 (2) The human resources departments shall analyze the results of
- 69 such surveys and submit a report to the Chief Diversity, Equity and
- 70 Inclusion Officer.
- 71 Sec. 4. (NEW) (*Effective from passage*) (a) The commissioners of each
- 72 state agency shall collaborate with representatives of each State
- 73 Employee Bargaining Agent Coalition constituent union under the
- 74 savings and transformation provisions of the State Employee
- 75 Bargaining Agent Coalition agreement to develop a strategic plan to
- 76 examine (1) the positions and position types they recommend to be

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replaced as they are, and (2) the positions they recommend be replaced with a different type of position because the (A) function has changed, and (B) the need has changed, based on current state agency needs and current workforce capacity and ability.

(b) The commissioners shall report such plan, in accordance with the provisions of section 11-4a of the general statutes, to the Governor and the joint standing committee of the General Assembly having cognizance of matters relating to labor and public employees.

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- (c) The process to create the plan pursuant to subsection (a) of this section shall involve representatives of each State Employee Bargaining Agent Coalition constituent union under the savings and transformation provisions of the State Employee Bargaining Agent Coalition agreement.
- Sec. 5. (NEW) (*Effective from passage*) There shall be a Chief Diversity, 91 Equity and Inclusion Officer who is responsible for overseeing a 92 transformative hiring process in state government. The Chief Diversity, 93 Equity and Inclusion Officer shall be appointed by the Equity Advisory 94 Committee, established pursuant to section 7 of this act, with the 95 approval of the General Assembly, and shall report to the Equity 96 Advisory Committee.
 - Sec. 6. (NEW) (Effective from passage) (a) Within thirty days of the effective date of this section, the commissioner of each state agency shall address its diversity needs by (1) reviewing the: "The State of Connecticut Workforce: An Analysis of Representation and Compensation Equity Across Gender and Race-Ethnicity", and (2) conducting an assessment of such commissioner's agency. Such assessment shall be used to inform how such agency shall address any racial or gender disparities, including a review of such agency's recruitment strategies.
 - (b) Such assessment shall include, but need not be limited to (1) the recruitment and retention rates of women and people of color at such agency during the previous five years, and (2) such agency's plan for

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achieving an appropriate and fair balance in filling vacancies left by retiring employees.

- 111 (c) Not later than three months after commencing such assessment, 112 the commissioner of each state agency shall submit the assessment to 113 the Governor, the General Assembly, the Chief Diversity, Equity and 114 Inclusion Officer and the Equity Advisory Committee, established in 115 section 7 of this act.
- Sec. 7. (NEW) (*Effective from passage*) (a) There is established an Equity Advisory Committee responsible for monitoring (1) whether state agencies are implementing the recommendations issued in the study of equity in state government programs and actions required under section 81 of public act 21-2 of the June special session, and (2) whether the assessment goals pursuant to section 6 of this act are being met by state agencies.

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- (b) The committee shall consist of the following members: (1) Seven members appointed by representatives of each State Employee Bargaining Agent Coalition constituent union, (2) one member appointed by the Governor, (3) the executive director of the Commission on Human Rights and Opportunities, or the executive director's designee, (4) two members appointed by the executive director of the Commission on Human Rights and Opportunities, (5) three members appointed by the Black and Puerto Rican Caucus of the General Assembly, and (6) four members appointed from the current task force to study the state workforce and retiring employees, consisting of (A) one member appointed by each chairperson, and (B) one member appointed by each ranking member.
- (c) Not later than six months after its establishment, the Equity Advisory Committee shall appoint a Chief Diversity, Equity and Inclusion Officer. The committee shall annually evaluate the benchmarks for success and evaluation in order to evaluate the work of the chosen Chief Diversity, Equity and Inclusion Officer.
- Sec. 8. (NEW) (Effective from passage) The commissioner of each state

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141 agency shall submit to the Governor, the joint standing committee of the 142 General Assembly having cognizance of matters relating to labor and 143 public employees, in accordance with section 11-4a of the general 144 statutes, and the Commission on Human Rights and Opportunities, (1) 145 a list of (A) training and professional development programs currently 146 offered within the commissioner's agency, and (B) the rate of employee 147 participation in such programs during the previous three years, 148 including the number of employees currently participating, and the 149 number of employees who completed such programs, and (2) a 150 description of such agency's plan to increase participation in such 151 programs.

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- Sec. 9. (NEW) (Effective from passage) The Labor Department shall provide to the Governor, the joint standing committee of the General Assembly having cognizance of matters relating to labor and public employees, in accordance with section 11-4a of the general statutes, and the Commission on Human Rights and Opportunities a list of (1) existing career pathway programs, including high school-to-career pathway programs, vocational-technical school pathways, internships and post-graduate fellowships, modeled after other federal and state programs that encourage the training-to-workforce or college-to-workforce transition for a range of state employee classes and positions, (2) the agencies participating in such programs, and (3) the number of people enrolled in such programs.
- Sec. 10. (NEW) (*Effective from passage*) The Commissioner of Administrative Services shall conduct a feasibility study of establishing a paid internship program for high school and college students. In conducting such study, the commissioner may consult with leaders of nonprofit agencies and community advocates.
- Sec. 11. Subsection (p) of section 5-200 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective July 1*, 2023):
- 172 (p) When such authority is not otherwise conferred by statute, the

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commissioner shall issue orders to provide that (1) executive or judicial department employees exempt from the classified service or not included in any prevailing bargaining unit contract, except unclassified employees of any board of trustees of the constituent units of higher education, be granted rights, [and] benefits and wages, with movement within salary ranges, not less than those granted to employees in the classified service or covered under such contracts, or (2) retirement benefits for state employees exempt from the classified service or not included in any prevailing bargaining unit contract be adjusted to provide retirement benefits for such employees which are the same as those most frequently provided under the terms of approved bargaining unit contracts in effect at the time of such adjustment. When such authority is not otherwise conferred by statute, the board of trustees of any constituent unit of the state system of higher education may issue orders to provide that the unclassified employees of such board be granted rights and benefits not less than those granted to employees of the board who are covered under a prevailing bargaining unit contract. Where there is a conflict between an order granting such rights and benefits and any provision of the general statutes, such order shall prevail. Such orders shall be subject to the approval of the Secretary of the Office of Policy and Management. If the secretary approves such order, and such order is in conflict with any provision of the general statutes, the secretary shall forward a copy of such order to the joint committee of the General Assembly having cognizance of labor matters.

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Sec. 12. (NEW) (*Effective from passage*) The Secretary of the Office of Policy and Management shall consult with the State Employees Bargaining Agent Coalition in order to: (1) Allow all employees to continue working beyond the July 1, 2022, deadline for retirement without the applicable cost-of-living adjustment or retiree health care changes until one month following the hiring of the employee's replacement for the purpose of training and transitioning the new employee in the position; and (2) to reduce the retirement incentive caused by the 2022 changes in a way that would not materially decrease the savings attributable to such changes.

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Sec. 13. (*Effective from passage*) (a) There is established an account to be known as the "state employee training account" to provide funds for career development of state employees, which shall be a nonlapsing account held by the Treasurer separate and apart from all other moneys, funds and accounts.

- (b) An amount equal to two per cent of the state payroll shall be deposited into the state employee training account.
- (c) The moneys in the state employee training account may be used for funding: (1) The cost of obtaining certifications or education necessary for promotional opportunities; (2) the cost of trainings, seminars or conferences that will assist participating employees in promotional opportunities; (3) programs to assist employees who do not otherwise qualify for federal or state job training programs to overcome promotional barriers; and (4) any other costs that are deemed instrumental to the promotional opportunities of an employee. All state employees shall be eligible to apply for funds.
- (d) The state employee training account shall be administered through a joint labor management committee that consists of equal members of labor and management. Labor members shall be appointed by the State Employees Bargaining Agent Coalition, as set forth in section 5-278f of the general statutes. Management members shall be appointed proportionally by employers who bargain with the State Employees Bargaining Agent Coalition-covered bargaining units covered under chapter 68 of the general statutes.
- Sec. 14. (NEW) (Effective January 1, 2024) (a) There is established within the Commission on Human Rights and Opportunities an Office of the Racial Justice Ombudsperson. Such ombudsperson shall (1) establish common working definitions for all key terms and descriptors to lay the foundation for the work, (2) institute a diverse slate initiative that assures that all state employee applicants, regardless of race, creed, color, national origin, or any other protected class under the general statutes, are not disadvantaged among those prioritized for interviews

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for roles or positions using an external or internal hiring or promotional process that would require the hiring manager, or entity, to screen and interview all candidates using a standard antiracist screening and interview protocol that scores applicant answers, (3) submit a theory of action and plan for making constant progress towards eliminating systemic racism in state government, and implementing strategies and structures to maintain a workplace that (A) affords physical, racial, linguistic and cultural safety, and (B) privileges the ability of all employees to challenge racism and aggressions, (4) assure that all employees get a full and fair hearing of grievances, without fear of retaliation, and assure fair and racially just outcomes, (5) foster a workplace where managerial authorities are accountable to lead and model antiracist practices and make changes needed to ensure an antiracist, equitable workplace for all, (6) track and review the performance review process and protocols, as well as performance reviews, to identify discrepancies between white workers and black and brown workers in terms of education, time in position, job education provided, opportunities for professional development and growth to immediately create remediation plans to address racial disparities, (7) analyze and recommend solutions to hiring, training and promotion practices which have resulted in pay disparities between workers on the basis of protected class status, (8) focus on specific and actionable steps that those with supervisory or managerial authority can implement within their workplace to eliminate their unconscious or conscious racial biases, and (9) review complaints and discipline administered and recommend remediation plans where evidence of disparate discipline, responses to complaints and manner of investigation differed by employee race.

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(b) (1) The Racial Justice Ombudsperson shall (A) be appointed by the Executive Director of the Commission on Human Rights and Opportunities, upon the advice and consent of the State Employees Bargaining Agent Coalition Racial Justice Committee, and (B) be an expert in matters relating to the history, root causes, manifestations and persistent effects of racism.

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273 (2) In addition to reporting to the Executive Director of the 274 Commission on Human Rights and Opportunities, the Racial Justice 275 Ombudsperson shall report to a joint committee consisting of (A) the 276 State Employees Bargaining Agent Coalition Racial Justice Committee, 277 (B) the Governor, or the Governor's designee, and (C) the Equity 278 Advisory Committee created in section 7 of this act.

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- (3) On a quarterly basis, the Racial Justice Ombudsperson shall meet with and submit a written report to the State Employees Bargaining Agent Coalition Racial Justice Committee and the Equity Advisory Committee, established pursuant to section 7 of this act, to discuss the duties and responsibilities of the Racial Justice Ombudsperson, as identified in subsection (a) of this section, and as otherwise directed by the committees. Such written report shall be made available on the Commission on Human Rights and Opportunities' Internet web site.
- 287 (c) For purposes of tenure and removal of the Ombudsperson, the 288 procedures applicable to a deputy director as set forth in subsection (d) 289 of section 46a-52 of the general statutes shall apply.
- 290 Sec. 15. (NEW) (Effective January 1, 2024) (a) The Commission on Human Rights and Opportunities shall develop antiracism and bias training for all state employees, managers, state vendors and consultants.
 - (b) Each state employee shall complete a minimum of one hour of training and education related to antiracism and bias not later than six months after their assumption of a position with a state agency. Such training shall include, but not be limited to, how to (1) foster a workplace in which all employees can challenge racism and aggressions, (2) foster a workplace where managerial authorities are accountable to lead and model antiracist practices and make changes needed to ensure an antiracist, equitable workplace for all, (3) conduct a hiring process that is free from conscious bias and that counteracts unconscious bias, and (4) recognize and work to eliminate unconscious or conscious bias. Each state agency shall maintain records of the

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- (c) The requirements of subsections (a) and (b) of this section shall be accomplished within available appropriations.
- (d) (1) The commission shall design a culture and climate survey to assess the physical, racial, linguistic and cultural safety of all employees of a state agency, and the extent to which each employee feels valued and believes the agency's policies and practices are equitable and just.
- (2) Each state agency shall administer such survey to its employees, provided no agency shall compel an employee to take such survey if they choose not to participate. The results of the survey shall be reported to the commission.

This act shall take effect as follows and shall amend the following		
sections:		
Section 1	from passage	New section
Sec. 2	January 1, 2024	New section
Sec. 3	from passage	New section
Sec. 4	from passage	New section
Sec. 5	from passage	New section
Sec. 6	from passage	New section
Sec. 7	from passage	New section
Sec. 8	from passage	New section
Sec. 9	from passage	New section
Sec. 10	from passage	New section
Sec. 11	July 1, 2023	5-200(p)
Sec. 12	from passage	New section
Sec. 13	from passage	New section
Sec. 14	January 1, 2024	New section
Sec. 15	January 1, 2024	New section

Statement of Purpose:

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To implement the recommendations of the task force to study the state workforce and retiring employees.

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[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]

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